

1. These Rules apply to Owners, Tenants, and Visitors to Accommodation at Welcome Family Holiday Park, Dawlish Warren, DAWLISH, EX7 0PH.
2. Accidents must be reported to Reception and documented on an Accident Report Form within 24 hours.
3. All signs situated around the Park must be observed.
4. Consideration and courtesy towards other park users must be observed at all times. We will not tolerate unruly or antisocial behaviour. If any guest staying on our Park exhibits such behaviour, they will be asked to leave the Park. No exceptions.
5. Noise should be kept to a minimum to avoid disturbance to other Park users. Between the hours of 11pm-8am all users of the Park should be quiet.
6. Car Parking - We do not have allocated parking or offer parking next to your accommodation. Cars must display the car sticker that is provided and be parked in the designated parking areas within a parking bay. Parking on the grass is strictly prohibited. In the event that you bring two or more cars, in the interest of fairness to the other guests in your area we may ask you to park one or more of your cars in an overflow car park.
7. The speed limit of 5mph must be observed on the Park for all vehicles and bicycles.
8. The one-way system applies to vehicles and cyclists and must be observed at all times.
9. Blue Badge Holders - We offer those customers who are in possession of a valid 'blue badge' a disabled parking sign for a returnable deposit for the duration of their stay. Customer must present the badge to our staff and the person named on the badge must be part of the booking party. We may ask for proof of identity. We have no designated disabled parking bays. Other guests are not permitted to remove or tamper with the disabled parking sign.
10. Bicycles must be ridden with care and consideration towards other holiday makers on the Park. Cycling is not permitted on the grass.
11. Pets - Well-behaved and fully vaccinated dogs not listed in the Dangerous Dog Act 1991 are permitted. Normally one dog only is allowed per group. A second dog is allowed at our discretion. Please respect the grounds by cleaning up after your dog. Dogs must be kept on a lead, and must wear an identity tag at all times whilst on the Park. Dogs are not allowed in any of the indoor public areas (except registered assistance dogs). Other species of pet may be permitted to stay on park at our discretion, please check prior to arrival.
12. [removed].
13. Licensed Club - there is no restriction on the age of guests using our licensed club. However, after 6.00pm children under the age of 18 must be accompanied by an adult. Admission into the club will only be granted to park residents in possession of their included Fun Pass. Those customers staying in privately owned Holiday Homes must purchase passes to gain entry into the club.

14. Alcoholic drinks must be enjoyed responsibly. Anti-social behaviour of any kind will not be tolerated.
15. Smoking is not permitted within accommodation or any of the buildings on the Park. Please dispose of cigarettes carefully and in the designated bins provided.
16. Illegal drugs are not permitted on the Park. If you are suspected of using or possessing illegal drugs whilst on the Park you will be told to leave immediately and we will report you to the police.
17. Swimming Pool – All children under 11 years of age and non-swimmers must be accompanied by a competent and responsible adult over 18 and who is able to swim. All pool rules as stated in the pool facilities must be observed.
18. Children- Parents are responsible for supervising their children whilst on the Park. All the services/facilities offered for children are not childcare facilities. Children remain the responsibility of their parents at all times.
19. Games - Park users should use the games area provided. Please do not cause any disturbance to other Park users by playing in between pitches.
20. For the Safety of others clothing lines are not permitted between pitches. Instead window hanging or free-standing clothes horses are permitted. Full laundry and drying facilities are provided on the Park.
21. Barbeques are permitted but must be of proper construction. The base of the barbeque must not come into contact with the grass. Please consider your neighbours, keep the barbeque well away from buildings and caravans and most importantly, do not dispose of the ashes in the bin until the following day when you are sure they are cold. You must not put barbeques on the steps or verandas of your holiday home. Open fires are prohibited.
22. Footpaths are provided for access to all facilities and accommodations. Although we permit use of the grass areas for recreation, please be aware that grass may be slippery, uneven and cause slips or falls. As such we cannot accept responsibility for accidents caused whilst walking or playing on grass areas. Ball games are not permitted on grass areas – please use the sporting facilities provided.
23. Please take all your rubbish to the designated litter bins, doggie bins and recycling bins. Rubbish bags or litter must not be left outside of your accommodation.
24. The Company does not accept liability for loss or damage to your property. The Company will not be responsible for any loss or damage suffered by you as a result of any act or omission by any person who is not employed by us or contracted to work for us. We recommend that you take out appropriate insurance to cover your belongings.